



Portal Village Retirement Community
300 Elgin Street,
Port Colborne, Ontario L3K 6A3
Tel: 905-834-0322

ESSENTIAL VISITOR / CAREGIVER DESIGNATION

An essential visitor/caregiver is defined as someone who is designated by the resident and/or substitute decision maker to provide direct care to the resident (e.g. supporting feeding, mobility, personal hygiene, cognitive stimulation, communication, meaningful connection, relational continuity, and assistance in decision making). A maximum of two caregivers may be designated per resident.

Protocol for Essential Visitors / Caregivers:

- Visitors are to bring a medical mask with them and wear it the entire time they are on Portal Village property
- Visitors go directly to the main entrance and report to the screening station
- Screening will involve:
 - Having temperature taken
 - Reviewing the screening questions and affirming negative responses to all
 - Sanitizing hands thoroughly with product provided at screening station and throughout the building
- After completion of screening, visitors will proceed directly to resident's suite, not visiting with others, or going to other areas of the building
- Visits will be for a duration of one hour
- Portal Village reserves the right to monitor visits to ensure that all infection control procedures are adhered to, for the health and safety of all staff and residents.
- If any of the above procedures are not adhered to, the visitor(s) may be asked to leave the property, and this may result in the discontinuation of visiting privileges.

Resident _____ Suite # _____

I hereby designate _____ to be one of my essential visitors/caregivers.

Signed _____ (resident/SDM) Date _____

I hereby confirm that I agree to abide by the above protocol stipulations.

Signed _____ (Designated Visitor)

Contact information (tel.#) _____